

We are grateful for the opportunity to serve you and your physical therapy needs. Our top priority is to provide you with excellent therapy services at an affordable cost and help you achieve your therapy goals. To achieve this, we follow these practices:

- 1. Assigning you a physical therapist who has received advanced education in general orthopedics and specific areas like tennis and golf.
- 2. Providing you with extensive knowledge about your condition and what you can do to assist in your recovery after completing therapy.
- 3. Scheduling appointments to ensure you have one-on-one time with your therapist and avoiding overbooking.
- 4. Collaborating with you to make informed decisions about your care and treatment options.
- 5. Verifying and discussing your financial options with you.
- 6. Offering a range of fun exercise and educational therapy modalities

To maximize the benefits of therapy, we ask for your assistance in the following ways:

- 1. Following the at-home exercises recommended by your therapist.
- 2. Attending your scheduled appointments regularly. Irregular attendance may hinder progress and prolong the rehabilitation process.
- 3. Accurately completing paperwork at the beginning and end of your therapy journey. This information helps us research and improve clinical procedures.
- 4. Contacting us at least 24 hours in advance if you need to cancel or reschedule an appointment.
- 5. Sharing any feedback, whether positive or negative, on how we can improve. Your input is valued and appreciated.

For any inquiries, praise, or grievances, please reach out to:

Pawel Wawrzyniak, PT, DPT, SCS - Pawel@PTHomeHealth.com